

Medical Device Repair and Refurbishment

Segment Spotlight



#### **About Our Firm**



Houlihan Lokey is a leading global investment bank with expertise in mergers and acquisitions, capital markets, financial restructuring, and financial and valuation advisory.

Our firm is the trusted advisor to more top decision-makers than any other independent global investment bank.

We invite you to learn more about how our advisors can serve your needs:

> Learn More About Corporate Finance

Learn More About Financial Restructuring

Learn More About Financial and Valuation Advisory

> Learn More About **Our Industry Coverage**

#### **Key Facts and Figures**



36 **LOCATIONS** WORLDWIDE ~2,500 TOTAL FINANCIAL **PROFESSIONALS** 

DIRECTORS(1,2)

2,000+ **CLIENTS SERVED** 

**ANNUALLY** 

CAPITALIZATION(1)

~\$1.8B REVENUE(3)

#### Our Ranking by Service

#### **Corporate Finance**

2022 M&A Advisory Rankings Global Transactions Under \$1 Billion				
	Advisor	Deals		
1	Houlihan Lokey	381		
2	Rothschild & Co	369		
3	JP Morgan	217		
4	Lazard	206		
5	Goldman Sachs & Co	203		
Source: Refinitiv. Excludes accounting firms and brokers.				

No. 1 Global M&A Advisor for Transactions **Under \$1 Billion** 

**Leading** Capital Markets Advisor

#### **Financial Restructuring**

2022 Global Distressed Debt & Bankruptcy Restructuring Rankings					
Advisor Deals					
1	Houlihan Lokey	58			
2	PJT Partners Inc	30			
3	3 Lazard 29				
4	Rothschild & Co	25			
5	5 Moelis & Co 21				
Source: Refinitiv.					

No. 1 Global Restructuring Advisor

1,500+ Transactions Completed Valued at More Than \$3.0 Trillion Collectively

#### **Financial and Valuation Advisory**

	98 to 2022 Global M&A Fairness visory Rankings			
	Advisor	Deals		
1	Houlihan Lokey	1,232		
2	JP Morgan	1,030		
3	Duff & Phelps, A Kroll Business	938		
4	Morgan Stanley	725		
5	5 BofA Securities Inc 710			
Soul	rce: Refinitiv. Announced or completed transactions.			

No. 1 Global M&A Fairness Opinion Advisor Over the Past 25 Years

1,000 + Annual Valuation Engagements

#### Fully Integrated Financial Sponsors Coverage

Senior officers dedicated to the sponsor community in the Americas and Europe

Sponsors covered, providing market insights and knowledge of buyer behavior

Companies sold to financial sponsors over the past five years

#### Houlihan Lokey Is a Global Firm

#### **Americas** Atlanta Houston San Francisco **Baltimore** Los Angeles São Paulo **Boston** Miami Washington, D.C. Minneapolis Chicago Dallas **New York**

#### **Europe and Middle East**

Amsterdam	Madrid	Stockholm
Antwerp	Manchester	Tel Aviv
Dubai	Milan	Zurich
Frankfurt "	Munich	
London	Paris	

#### **Asia-Pacific**

Beijing	Mumbai	Sydney
Fukuoka	Nagoya	Tokyo
Gurugram	Shanghai	
Hong Kong	Singapore	
SAR		

# **About Our Healthcare Industry Group**



Houlihan Lokey's Healthcare Group has earned a reputation for providing superior service and achieving outstanding results in M&A advisory, capital raising, restructuring, and financial and valuation advisory services.

We provide in-depth knowledge, proven transaction experience, and an exceptional level of service to our clients.

2022 M&A Advisory Rankings—Global Healthcare Transactions Under \$1 Billion		
Advisor	Deals	
Houlihan Lokey	37	
Rothschild	36	
Jefferies	32	
JP Morgan	24	
Goldman Sachs	22	
Lazard	22	
Lincoln International	22	
Source: Refinitiv. Excludes accounting firms	and brokers.	

Learn More About Our Healthcare **Industry Coverage** 

#### **Key Facts and Figures**

No. 1

Global Healthcare Team by Deals Under \$1B Since 2016 75 +

Dedicated Healthcare Investment Bankers

230 +

Transactions Closed Since 2016, the Most by Any Firm

#### **Industry Sector Coverage**

We cover a broad array of sectors, with bankers dedicated to each of our primary coverage areas



















Behavioral

Distribution

Global Healthcare Technology

Pharmaceuticals

Health Systems and Hospitals

Hospital/Outpatient Clinical and **Outsourced Services** 

Managed Care/ Payors

**Outpatient Services** 

















Oral Health

Payor and Employer

Pharmacv

Pharmaceutical Services

Physician Practice Management

Post-Acute/Senior Housing

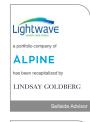
Retail Healthcare

Global Medical **Technology Products** and Services

#### **Featured Healthcare Industry Transactions**

























# Houlihan Lokey's Global Medical Technology Practice

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#### **Featured Medical Technology Transactions**



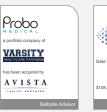
























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**Limerston Capital** 













## Medical Device Repair and Refurbishment Outlook: 2024 and Beyond

We are pleased to present our segment spotlight on the medical device repair and refurbishment market. If there is additional content you would find useful or if you are interested in discussing any of our perspectives further, please don't hesitate to reach out. We look forward to continuing the dialogue on this sector.

#### **Sector Overview**

The medical device repair and refurbishment market presents a compelling and expansive opportunity in today's healthcare landscape. As healthcare organizations strive to optimize budgets while maintaining top-notch patient care, the demand for cost-effective alternatives to purchasing new medical equipment is on the rise. This has created a robust market for repairing and refurbishing medical devices, encompassing a range of equipment such as imaging systems, surgical instruments, patient monitors, and more. The convergence of advanced technology and specialized expertise in medical equipment repair not only extends the lifespan of devices but also contributes to expanding patient access to high-quality medical equipment. With stringent regulatory standards in place, ensuring the safety and efficacy of repaired devices, the market opportunity for skilled repair and refurbishment service providers continues to grow, promising mutual benefits for healthcare providers, patients, and the environment.

Hospitals and medical facilities are increasingly turning to third-party medical device repair and refurbishment providers for several compelling reasons. First, outsourcing allows healthcare institutions to focus their resources on core patient care activities rather than diverting valuable personnel and time toward equipment maintenance. External providers often possess specialized expertise and access to advanced technologies, enabling faster and more efficient repairs that minimize equipment downtime. Moreover, outsourcing provides access to a broader range of technicians whose skill sets and knowledge are brand- and equipment-agnostic. As the complexity of medical devices continues to grow, outsourcing ensures that healthcare facilities can access up-to-date repair techniques without the need for continuous in-house training. Additionally, outsourced providers often offer cost-effective solutions, allowing healthcare institutions to control expenses while maintaining high equipment performance standards. This strategic shift toward outsourcing thus enables hospitals and medical facilities to enhance operational efficiency, reduce equipment lifecycle costs, and ultimately deliver better patient care.



#### **Houlihan Lokey's Outlook**

The medical device repair and refurbishment market is highly fragmented by geography, modality, and service capabilities. The sector comprises a diverse array of players, ranging from small, regional mom-and-pops to specialized, nationwide third-party service providers. Additionally, the vast landscape of medical devices across different specialties further splinters the market, each requiring distinct technical expertise. This fragmentation underscores the potential for consolidation and collaboration within the industry, presenting opportunities for financial sponsors to execute a "buy and build" strategy to create an industry-leading company that can streamline services, establish best practices, and enhance the overall quality of medical device repair and refurbishment.

In recent years, the sector has witnessed a significant surge in deal activity. Financial sponsors have largely contributed to the increased activity and consolidation, and there remains ample room for further consolidation due to the sector's substantial market potential and fragmentation. With favorable outsourcing market conditions, we expect this consolidation trend to continue for the foreseeable future and gain momentum as more financial sponsors acknowledge the growth potential and scalability in an expanding market.



We strongly believe medical device repair and refurbishment stands as an exceptionally attractive area for investment within the healthcare sector. As healthcare institutions strive to balance financial prudence with optimal patient care, investing in medical device repair and refurbishment aligns not only with industry trends but also with the overarching goal of enhancing healthcare efficiency, sustainability, and resource utilization.

## Major Macro Trends Solidify the Need for Repair and Refurbishment Providers

Positioning at the intersection of major macro trends validates value proposition and lasting foothold in the industry.



# Tightening Hospital Budgets

#### **Lower Purchasing Demand for New Equipment**

➤ The financial impact of COVID-19 and the current capital financing environment has caused hospitals to seek lower-cost solutions, including used and refurbished equipment, temporary equipment solutions, and service that extends the useful life of equipment.

#### **Greater Demand to Refurbish Capital Equipment**

Financial pressure driving hospitals to leverage existing base of capital equipment for the foreseeable future vs. new purchases.

#### **Hospitals Seeking Repaired Equipment**

Hospital systems have suggested they will materially decrease their capital equipment purchases, enhancing the attractiveness of the equipment repair business model.

#### **Searching for More Temporary Equipment Services**

Issues of excess investment in medical device procurement are encouraging hospitals to opt for temporary devices (rentals) in order to avoid the significant capital outlay associated with acquiring a piece of equipment.

#### **Democratization of Imaging**

> As the demand for outpatient facilities increases, there is a growing need for smaller healthcare facilities to invest in imaging equipment.

Device Repair/ Refurbish Organizations



# Continued OEM Outsourcing

#### Shift to Variable Cost Structure

> OEMs are outsourcing repair services to reduce fixed-cost exposure to FTEs and warranty work.

#### **Equipment Exchanges**

> Rising equipment costs have resulted in the hypergrowth of the equipment exchange market.

#### **Customer Engagement and Field Service**

Many third-party service providers have used the COVID-19 environment to deeply engage with hospital customers and educate them on the immediate cost-saving opportunities.

#### **Warranty Work**

OEM warranties are typically short relative to the useful life of equipment, which provides an opportunity to service and repair the equipment on a go-forward basis.

#### **Parts and Repair**

In May 2018, the FDA released a report on the quality, safety, and effectiveness of third-party servicing of medical devices, which enhanced the adoption of the parts and repair service.

## Primary Segments of Focus for Device Service, Repair, and Refurbishment Providers

Independent service providers generally focus on three main segments: diagnostic imaging, biomedical, and laboratory equipment.

#### **Diagnostic Imaging Equipment**



- Integral to hospital operations.
- Focus on reducing downtime and extending useful life.
- Very expensive to purchase new.

# MRI CT X-Ray PET Ultrasound Nuclear Medicine C-Arms Mobile Imaging

#### **Biomedical Equipment**



- Broad set of equipment used throughout healthcare facilities to manage and support patient care.
- As many as 20 pieces of equipment per patient bed.

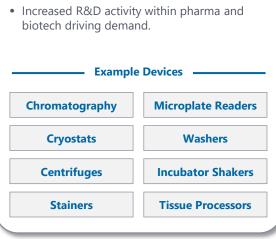
# Infusion Pumps ECG/EKG Patient Monitors Ventilators Microscopes Surgical Equipment Endoscopy

**Example Devices** -

#### **Laboratory Equipment**



• Reducing downtime is a key focus for all labs.



#### **Typical Service Offerings**

Repair/Maintenance

**Parts** 

**Equipment Sales** 

**Asset Management** 

Refurbishment

**Device Reprocessing** 

Rental

Asset Install/De-Install

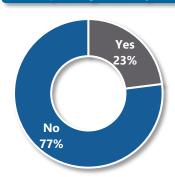
# Tightening Hospital Spending Budgets Driving Tailwinds in the Repair and Refurbished Equipment Market

Increased focus on maintenance for medical equipment to extend the useful life versus new equipment purchases driven by tightening hospital capital expenditure budgets.

#### **Hospital Capital Spending Survey**

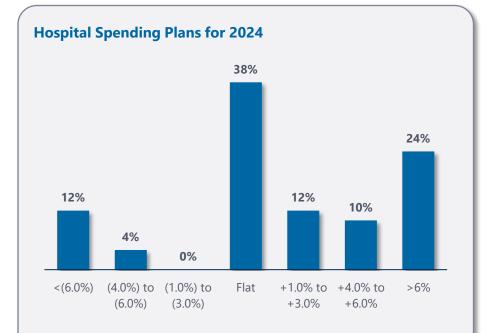
- 50 U.S. hospitals across the country were surveyed in Q3 2023 regarding capex plans in a post-COVID-19 but potentially pre-recessionary world.
  - 66% of hospitals expect supply costs to grow as a percentage of revenue year over year and put pressure on margins.
  - 46% of respondents expect capital spending to grow, well below 58% in Q2; in addition, the average capex outlook worsened to 0% growth from 2%.
  - Outlook for access to capital has worsened as 56% expect financing to be more difficult in 2024 (above 42% in Q2).
- Hospitals continue to take closer looks at spending priorities, as higher operating costs (particularly in labor and supplies) have drained resources and margins over the past several years.
  - Hospital capital budget allocation for diagnostic imaging equipment remains near a 10-year low.

#### **Expecting to Delay or Cancel Equipment Projects in 2024**



#### **Reasons for Delay or Cancel:**

- Limited finances to acquire capital equipment.
- Financial conditions of the health system created the need to delay some capital purchases.
- Headwinds from inflation, staffing issues, and ongoing uncertainty with the economy and overall impact on cash reserves.



- 54% of respondents expect capital spending to be flat or decline in 2024.
- Significant increase from 42% of respondents in Q2 2023.
- In order to preserve budgets, hospitals continue to spend resources to extend the life of high-cost capital equipment beyond their expected useful life.
  - Expands the market opportunity for third-party service and parts providers.

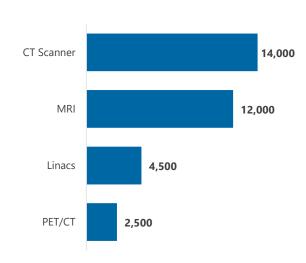
# Maintenance and Repair Represents a Significant Addressable Market Opportunity

Providers are positioned to capitalize on a significant market opportunity, with a large and aging installed base of diagnostic imaging equipment in the U.S. that requires consistent maintenance to avoid costly downtime.

#### Large, Aging Installed Base of Diagnostic Imaging Equipment...

Diagnostic imaging equipment is the preferred method for diagnosing a large range of potential issues in many different areas of the body; the installed base of equipment in the U.S. is large and aging

# U.S. Installed Base of Diagnostic Imaging Equipment (Units)



- The U.S. is home to a large installed base of more than 14,000 CT scanners and 12,000 MRI machines.
- With regular maintenance, MRI machines and CT scanners are expected to last 10+ and 8+ years, respectively.

# Average Age of Sold Diagnostic Imaging Equipment in the U.S. (Years)



- The average age of diagnostic imaging equipment has increased in recent years, driven by:
  - Supply chain and capital budget constraints.
  - Rising interest rates and new equipment costs.
  - Wider acceptance that used or refurbished equipment is a compelling alternative.

#### ...Requiring Consistent Maintenance

Maintenance is a critical part of avoiding costly downtime and increasing equipment useful life

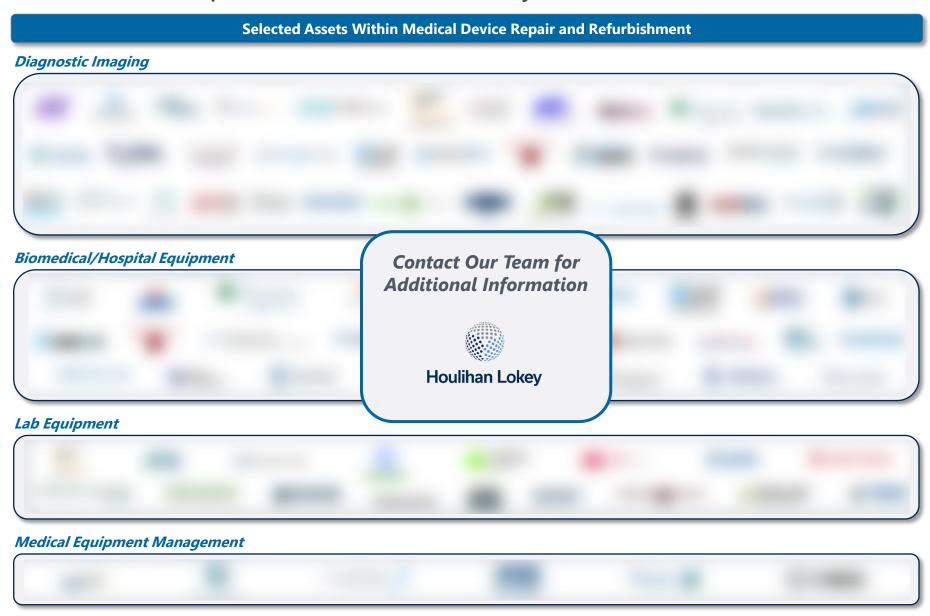
#### Average Annual Maintenance Cost for MRI Machines (\$ in Thousands)



MRI Downtime Cost Analysis				
Avg. Scan Duration	Avg. Scan Revenue	Avg. Annual Downtime	Implied Annual Cost	
15–60 Minutes	\$2,611	30–60 Hours	~\$200K	

- Over 10 years from purchase, the average MRI machine requires nearly ~\$100K of annual maintenance.
- Additionally, the implied annual expense of MRI machine downtime is estimated at ~\$200K.

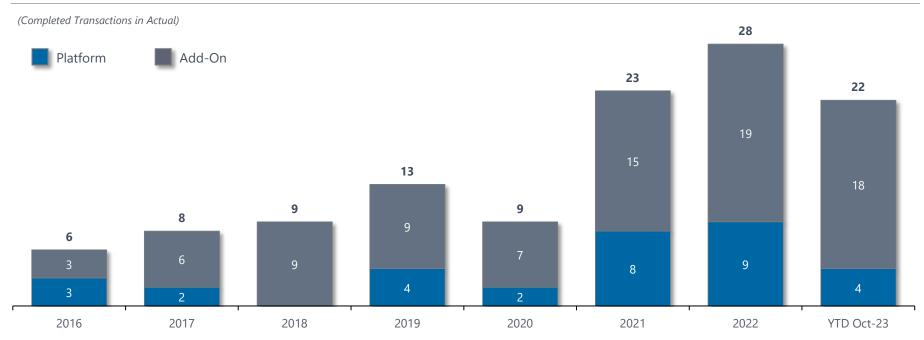
# Medical Device Repair and Refurbishment Ecosystem



# Increased Sector Deal Activity Driven By Significant Financial Sponsor Interest

The highly fragmented market for device repair and refurbishment has attracted significant recent investment, resulting in a wave of consolidation; increased market activity has caught the attention of new investors looking to enter the medical device service market.

#### **Trending M&A Activity**



#### **Notable Acquisitive Platform Investments**

I I Platform I	PRESCOTT'S, INC. Surgical Microscope Specialists	<b>DirectMed</b> Parts & Service	Inaging Solutions	Probo	626	RSA	INTERNED THE INTERNED GROUP
Sponsor	Atlantic Street Capital	N M S   CAPITAL	Sentinel CAPITAL PARTNERS	AVISTA	PEAK ROCK CAPITAL®	SHERIDAN CAPITAL PARTNERS	Cressey & Company
Date Acquired	Jan-19	Jul-21	Dec-21	Mar-22	Jun-22	Jun-22	Jan-23

# Selected Precedent Medical Device Repair and Refurbishment Transactions

Summarized below are selected recent medical device repair and refurbishment transactions led by strategic buyers and financial sponsors. To learn more about key buyers and valuation drivers, please contact Houlihan Lokey's Medical Technology team.

Date	Acquirer	Target	Target Description
Oct-23	(Atlantic Street)	BROWN'S MEDICAL IMAGING	Asset management, compliance, and biomedical services company that provides medical equipment repairs and rental equipment
Oct-23	EMSAR (Gauge Capital)	Diomedical Services	Medical imaging service and solutions provider targeting the Midwest U.S.
Oct-23	(Shore Capital)	ZANTEK () tekyard () MESSILLON	Providers of healthcare asset management, medical device reprocessing, and disposition
Sep-23	DirectMed (NMS)	TECHNICAL PROSPECTS	Provider of parts, training, and support for medical imaging equipment
Aug-23	(Magaza	ADVANCED (MACHINE GROUP MATERIAL DATE OF THE PROPERTY OF THE P	Provider of medical imaging equipment and offers sales, parts, and repair services to hospitals, clinics, and other healthcare facilities
June-23	MEDICAL IMAGING (5th Century)	TBS	Provider of medical equipment sales and services for imaging and biomedical equipment
June-23	(Peak Rock)	ustom X-Ray Digital Equipment Sales & Service	Leading source of radiology equipment, services, and supplies
June-23	(Reynolda Equity)	HÔLMES ANALYTICAL	U.Kbased provider of service, maintenance, and repair for pharmaceutical laboratory instruments
May-23	Healthineers CommonSpirit	BLOCK	Provider of refurbished medical imaging equipment, service, and parts
May-23	(Sentinel)	Oigirad	Service provider for a portfolio of fixed and mobile solid-state nuclear medicine cameras
May-23	Probo (Avista)	NATIONAL U.Trasfund	Provides ultrasound sales, service, maintenance, repair, and applications solutions to healthcare facilities
May-23	Probo (Avista)	MRIcoilepar.com	Provides coil repair services for MRI equipment
Apr-23	Probo (Avista)	UtraSelect	Provider of sales, service, maintenance, repair, and training for ultrasound equipment
Apr-23	CALIBER	Innovative Lab Services	Leading service company specializing in highly technical preventative maintenance and repair of analytical instruments for laboratories
Feb-23	WATER STREET	*AVANTIK	Supports anatomic pathology and histology laboratories in maintaining their critical operations
Jan-23	RSA (Sheridan)	ONCOLOGY SERVICES INTERNATIONAL	Provides service and maintenance for radiotherapy equipment
Jan-23	Cressey & Company	INTERNED.	Provider of end-to-end healthcare technology and equipment management services to hospitals and health systems
Dec-22	(Peak Rock)	MSBS	Premier source of contrast injector service and support as well as biomedical services
Nov-22	MEDICAL IMAGING (5th Century)	Premier Imaging Medical Systems, Inc.	Leading provider of medical imaging and biomedical equipment and services
Nov-22	CBRE	Full Spectrum Lab Services	Provider of instrument services for laboratories in biotechnology, pharmaceutical, and other industries
Oct-22	RSA (Sheridan)	Summit Imaging	Tech-enabled provider of medical imaging equipment repair, refurbishment, and exchange services to healthcare facilities and ISOs
Oct-22	DirectMed (NMS)	ScanMed"	Leader in MRI coil design, manufacture, and repair
Sept-22	Fifth Century Partners	RADON MEDICAL IMAGING	Provider of medical products and services, including selling, servicing, and installing new and pre-owned imaging equipment
Sep-22	PRESCOTT'S, INC. (Atlantic Street)	PMmedical Preventive Maintenance Medicals	Provides preventative maintenance, service, installations, refurbishments, and parts and equipment sales for the surgical suite
Aug-22	(Sentinel)	*Acceletronics	Independent service company delivering equipment performance and service reliability for linear accelerators and CT scanners
office	<del>_</del>		

# Medical Technology Team Bios



**Keith Barry**Managing Director, Head of Medical Technology
<u>KBarry@HL.com</u>

Mr. Barry is Head of Houlihan Lokey's Medical Technology practice. He has more than two decades of healthcare investment banking experience and has managed a wide variety of projects, from mergers and acquisitions to equity and debt capital raises for the broader medical technology sector, including diagnostics and life science tools. Mr. Barry is now based in San Francisco, with previous experience at Wells Fargo Securities, Citi, UBS, and Salomon Smith Barney in both New York and London.



Jon Guskind
Managing Director
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Mr. Guskind is a Managing Director in Houlihan Lokey's Healthcare Group. He has more than a decade of healthcare investment banking experience and has managed a wide variety of projects, from mergers and acquisitions to equity and debt capital raises for the broader medical technology, diagnostics, and life science tools sectors. Mr. Guskind is based in New York, with previous experience in both London and Chicago. Prior to joining Houlihan Lokey, Mr. Guskind held roles at Morgan Stanley and BNP Paribas.



**Paul Tomasic**Managing Director, Head of European Healthcare

<u>PTomasic@HL.com</u>

Mr. Tomasic is Head of Houlihan Lokey's European Healthcare team. He has more than two decades of healthcare investment banking experience and has managed a wide variety of projects, from mergers and acquisitions to equity and debt capital raises for the broader healthcare sector, including work with medical technology, life sciences, and healthcare services companies. Mr. Tomasic is based in London, with previous experience in New York and Tokyo. Prior to joining Houlihan Lokey, he held various roles at RBC, Citi, UBS, L.E.K., and Arthur Andersen.



Rainer Hepberger
Managing Director
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Mr. Hepberger is a Managing Director in Houlihan Lokey's Healthcare Group. He has nearly two decades of industry experience, particularly in medical technology, healthcare distribution, outsourcing, and consumer health. During his career, Mr. Hepberger has advised on more than 50 M&A transactions across Benelux, DACH, the U.K., Scandinavia, Spain, and Israel. Prior to joining Houlihan Lokey, he held roles at William Blair, Raymond James, PwC, and MBT.



**Daniel Fritz**Managing Director
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Mr. Fritz is a Managing Director in Houlihan Lokey's Healthcare Group. He is based in the firm's Zurich office. Previously, Mr. Fritz was a Managing Director at GCA Altium, which was acquired by Houlihan Lokey in 2021.

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