

Human Capital Management Q1 2021 Industry Overview

HOULIHAN LOKEY | TECHNOLOGY, MEDIA & TELECOM GROUP

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Current Market Conditions for SaaS and Human Capital Management (HCM)

SaaS and HCM Comps— Q1 2021 Update⁽¹⁾

Broad SaaS and HCM markets have benefited from recent market tailwinds, with median multiples up from 2020 and YoY

- SaaS trading multiples were up significantly at the end of the quarter
- Median SaaS was 11.5x revenue at the end of Q1 2021
- Median SaaS was 6.9x revenue at the end of Q1 2020
- HCM trading has also enjoyed an increase during the macro market uncertainty
- Median HCM was 5.9x revenue at the end of Q1 2021
- Median HCM was 3.9x revenue at the end of Q1 2020

Substantial Economic Recovery Creates Great Appetite for Deploying More Capital

Large strategics and financial sponsors continue to actively look for acquisition and investment opportunities

- Private equity funds have record levels of dry powder, with total assets under management expected to reach \$5.8 trillion by 2025
- Many private equity firms have recently closed large funds with active mandates and timelines to invest
- Many private equity portfolio companies have enjoyed a few quarters of recovery, allowing investors to focus on deploying more capital
- Billions of dollars of cash are on public company balance sheets
- Both strategic buyers and investors continue to be aggressive on timeline and valuation for high-quality assets

- The number of special purpose acquisition companies (SPACs) has also increased greatly, with March 2021 YTD issuances already exceeding 2020 proceeds, with \$97.1 billion raised in 298 IPOs
- Many private equity firms are actively looking for new investment opportunities in familiar industries/companies and are pursuing aggressive roll-up strategies for their portfolio companies
- As the post-COVID-19 economic recovery becomes increasingly clear, executives are eager to launch new processes and take advantage of the robust deal market dynamics

Robust Deal Dynamics in a Post-Recovery Environment

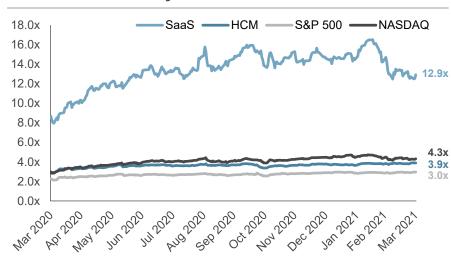
With deal flow accelerating, investors are increasingly selective about the deals they consider

- Investors have seen increased deal volume, and they expect these levels to continue through 2021
- With large deal pipelines, investors are narrowing their focus to opportunities where they have strong conviction and areas where they have competitive angles/differentiation
- Competitive market dynamics are encouraging buyers and investors to move quickly and aggressively on high-quality assets
- Deal processes will look to remain flexible as buyers/investors look to be aggressive in processes, run diligence processes remotely, and adjust to evolving macro climates

- Companies with high revenue visibility, strong unit economics, differentiated competitive positioning, and demonstrated financial model discipline are poised to enjoy these competitive market conditions
- Investors are aware of the behavioral shifts and changing market dynamics created by COVID-19, with many of these shifts resulting in a more dynamic workforce. Investors understand the increasing need for HCM software that can help manage these new circumstances, driving continued enthusiasm for investing in HCM assets

Macro Market Snapshot

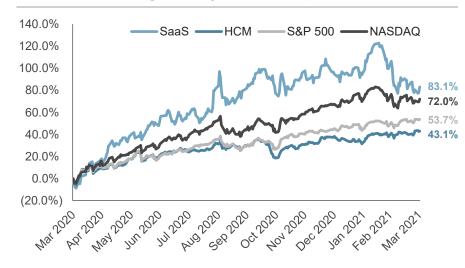
EV/NTM Revenue by Index



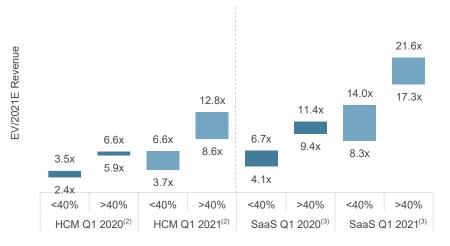
Valuation Remains Closely Tied to Revenue Growth⁽¹⁾



Share Price Weighted by Market Cap



Rule of 40: Premium on Growth + Profitability⁽¹⁾



Source: S&P Capital IQ. Data as of March 31, 2021.

⁽¹⁾ Ranges shown indicate median through top-quartile EV/2021E revenue.

⁽²⁾ HCM Index comprises companies shown on company benchmarking charts in the following pages.

⁽³⁾ SaaS Index comprises an aggregate sample set of SaaS companies.

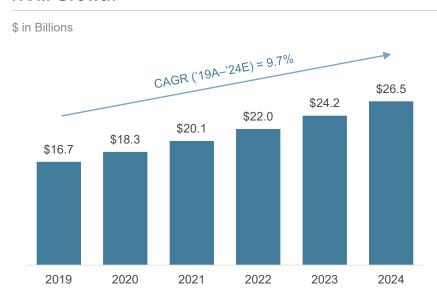
Representative HCM Landscape

			Talent Ac	quisition				Core	e HR			Tale	nt Manage	ment	
	Sourcing	Recruitment Marketing	Assessments	Applicant Tracking	Hiring Tools	Onboarding	Payroll	HRIS	Workforce Management	Contingent Labor	Compensation and Benefits	Performance and Succession	Learning	Employee Engagement	Talent Analytics
Leaders	CAREER DHÍ fiverr. ithandshake no randstad PRECRUIT seek StepStone Upwork	Linked in facebook. icims ZipRecruiter Jobvite	DDI psi WILEY	CRACLE' IEM. icims Bullhorn		Sterling Radicheck First Advantage GIS Checkr	PAYCHEX INTUIT Sdworx Paylocity	workday. UKG UNITA paycom Paycor iSolved	beeline: DATABASICS Timecleck Plus' workfront	SAP ORACLE* PROUnlimited ** RIGUP	BenefitMall BENEFITFOCUS benify zenefits wex Health iii PayScale	CRACLE CRACLE IBM SABA Haufe.	Cornerstone October Skills of t SABA PLURALSIGHT	globoforce REWARDCATEWAY Maritz CX BIOCHEROLOGICAL STREET	infor workday.
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Large and Growing Market With Massive TAM

The HCM market is forecasted to grow at nearly 10% annually until 2024, driven in large part by the growth in overall enterprise SaaS and cloud software and the consistent need for operational efficiency in the evolving HCM roles

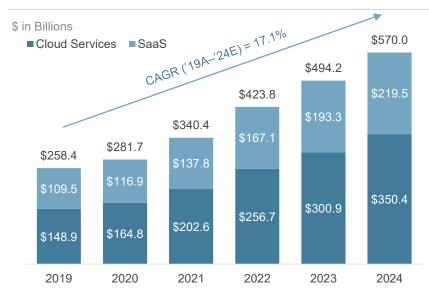
HCM Growth



Estimated \$26.5 billion in total revenue by 2024, driven by:

- Enterprises embracing HCM technology for workforce management as platforms become better at tracking employees, monitoring productivity, and ensuring their well-being
- Emergence of artificial intelligence in automating HR processes, intelligently recommending candidates, and streamlining the recruiting process
- Talent management and employee engagement platforms evolving to meet changing COVID-19 climate dynamics and the continuing growth of gig economy labor

SaaS and Cloud Services Forecast



Overall enterprise software growth has been driven by the proliferation of SaaS and hybrid cloud models in the last decade

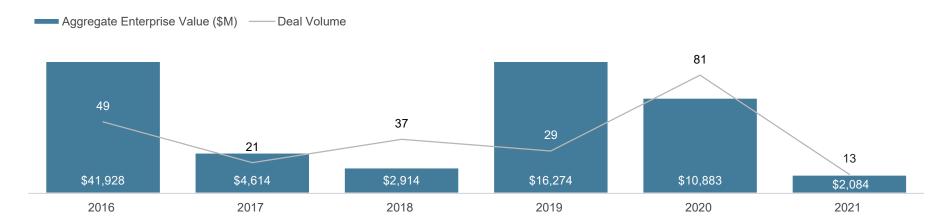
- Organizations are seeking simpler, more flexible and economic ways to move and manage workloads across environments
- Cloud deployments have become a proven success, prompting many organizations to begin shifting their applications to the cloud

Sources: Statista, Gartner.

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Historical HCM M&A Summary

HCM M&A Transaction Summary (2016 – March 2021 YTD)



HCM M&A Transaction by Subsector (2016 – March 2021 YTD)



Sources: S&P Capital IQ, 451 Research, and Kognetics as of March 31, 2021.

Notes: Includes transactions with undisclosed financial terms. Transactions may fall into more than one indicator.

NA or data not included if data isn't publicly available or EV/revenue or EV/EBITDA is greater than 50x.

Historical M&A: Select Strategic Transactions

HCM M&A Transaction by Subsector (2016 – March 2021 YTD)

Deal Volume	Sourcing	Marketing	Assessments	Applicant Tracking	Hiring Tools		Payroll	HRIS	Workforce Management	Contingent Labor	Comp and Benefits	Performance and Succession	Learning	Employee Engagement	-
		17	13	7	25	2	16	19	40	4	20	12	26	16	8
Aggregate EV (\$M)	\$517	\$28,305	\$3,773	\$33	\$205	\$0	\$5,645	\$6,648	\$14,482	\$0	\$3,965	\$832	\$8,332	\$717	\$73
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Select Sponsor Activity

HCM Transaction by Subsector (2016 – March 2021 YTD)

Deal Volume	Sourcing	Recruitment Marketing	Assessments	Applicant Tracking	Hiring Tools	Onboarding	Payroll	HRIS	Workforce Management	Contingent Labor	Comp and Benefits	Performance and Succession	Learning	Employee Engagement	Talent Analytics
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		Cathay Innovation						Two Sigma	Frontier		Oberndorf			Insight	
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	Sources: S&I	P Capital IQ, 45	i1 Research, ar	nd Kognetics a	s of March 31,	2021.			TA Associates					Access	
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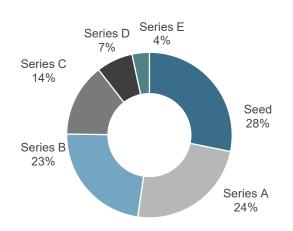
HCM Actively Drawing Growth Equity

Interest continues to be high from growth equity investors in the HCM market, with larger checks being put to work in more mature companies

HCM Growth Equity Summary (2016 – March 2021 YTD)



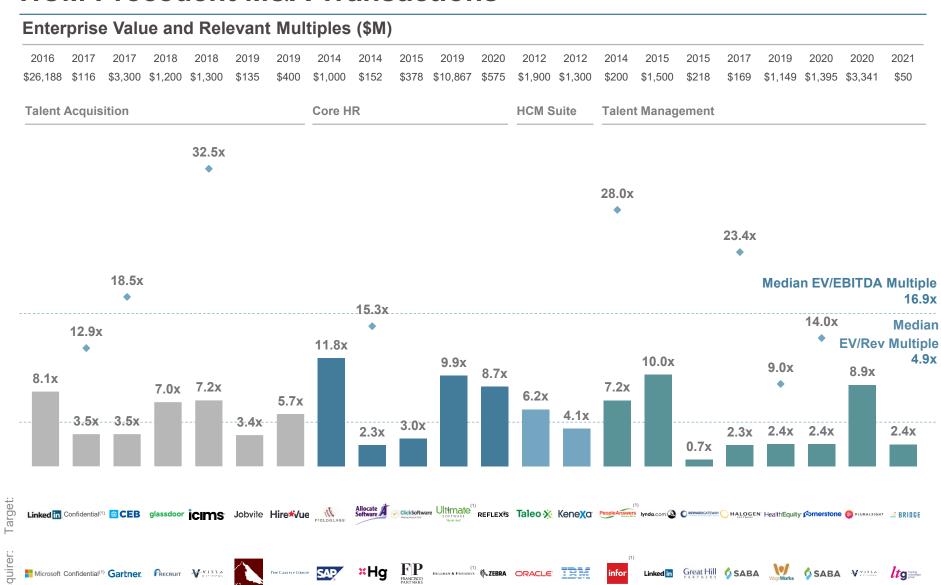
HCM Growth Equity Volume (2016 – March 2021 YTD)



Select Recent Growth Equity Transactions

Date	Target	Lead Investor(s)	Subsector	\$M
03/2021	crosschq✓	TIGERGLOBAL	Hiring Tools	\$13
03/2021	cleo	TRANSFORMATION CAPITAL	Compensation and Benefits	\$40
03/2021	Staffbase	GENERAL ATLANTIC	Employee Engagement	\$145
03/2021	ease	SPECTRUM EQUITY	Compensation and Benefits	\$41
03/2021	🔆 Lattice	TIGERGLOBAL	Performance and Succession	\$60
03/2021	fetcher	GZO	Hiring Tools	\$7
03/2021	P PayFit	bpifrance SERMALIZIEME OUTGIZEO	Payroll	\$108
03/2021	2 centrical.	intel capital	Performance and Succession	\$32
03/2021	job and talent	SoftBank	Sourcing	\$221
03/2021	\\' wrapbook	andreessen. horowitz	Payroll	\$27
03/2021	seekout	TIGERGLOBAL	Hiring Tools	\$65
03/2021	papayaglobal	GREENOAKS	Workforce Management	\$100
02/2021	OYSTER"	EMERGENCE	Workforce Management	\$20
02/2021	Censia	streamlined ventures	Hiring Tools	\$16
01/2021	▽ playvox	h Five Elms Capital	Employee Engagement	\$25
01/2021	≜ setsail	INSIGHT PARTNERS	Compensation and Benefits	\$26
01/2021	<u>Personio</u>	Index Ventures MERITECH	Workforce Management	\$125
01/2021	🔁 iziwork	bpifrance statistics CATHAY	Contingent Labor	\$43
01/2021	employee NAVIGATOR	JMI	Compensation and Benefits	\$34
01/2021	WorkTrans 喔趣科技	中金资本 CICC CAPITAL Tencent 簡讯	Workforce Management	\$140
01/2021	UNIFOCUS	Riverside.	Employee Engagement	NA

HCM Precedent M&A Transactions



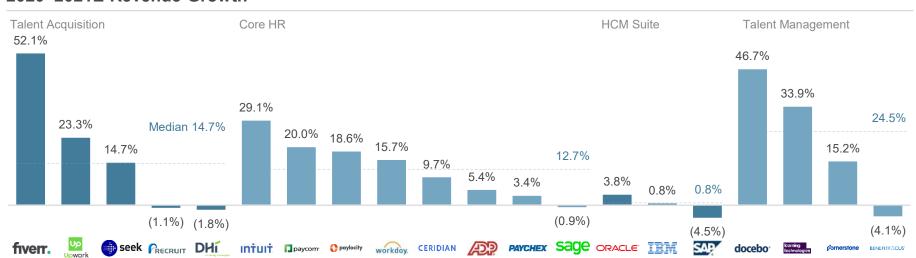
Acquirer:

Comparable Public Company Benchmarking

EV/2021E Revenue Multiple



2020-2021E Revenue Growth

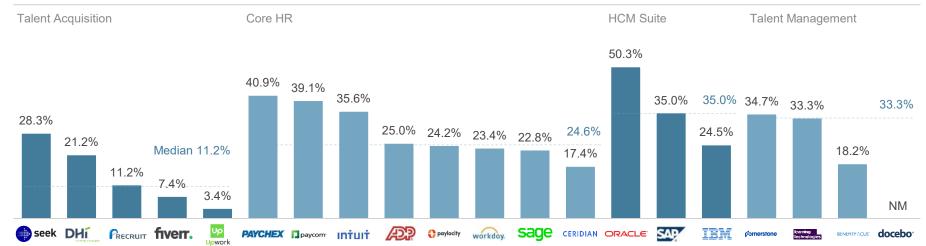


Comparable Public Company Benchmarking (cont.)

EV/2021E EBITDA Multiple



2021E EBITDA Margin



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Houlihan Lokey is the trusted advisor to more top decisionmakers than any other independent global investment bank.

Corporate Finance

	20 M&A Advisory Rankings U.S. Transactions	Deals
1	Houlihan Lokey	210
2	Goldman Sachs & Co	172
3	JP Morgan	132
4	Evercore Partners	126
5	Morgan Stanley	123
Sour	ce: Refinitiv (formerly known as Thomson Reute	ers)

No. 1 U.S. M&A Advisor

Top 5 Global M&A Advisor

Leading Capital Markets Advisor

Financial Restructuring

2020 Global Distressed Debt & Bankruptcy Restructuring Rankings							
	Advisor	Deals					
1	Houlihan Lokey	106					
2	PJT Partners Inc	63					
3	Lazard	50					
4	Rothschild & Co	46					
5	Moelis & Co	39					
Sourc	Source: Refinitiv (formerly known as Thomson Reuters)						

No. 1 Global Investment Banking Restructuring Advisor

1,000+ Transactions Completed Valued at More Than \$3.0 Trillion Collectively

Financial and Valuation Advisory

	01 to 2020 Global M&A Fairness visory Rankings	
	Advisor	Deals
1	Houlihan Lokey	956
2	JP Morgan	876
3	Duff & Phelps	802
4	Morgan Stanley	599
5	BofA Securities Inc	542
	nitiv (formerly known as Thomson Reuters). Announced impleted transactions.	

No. 1 Global M&A Fairness Opinion Advisor Over the Past 20 Years

1000+ Annual Valuation Engagements

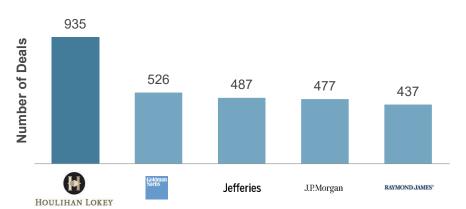
Leading M&A Advisory Firm With Global Reach

- Consistently ranked No. 1 M&A advisor for U.S. transactions under \$1.5 billion for the past several years
- More than 1,500 employees in 23 total locations worldwide
- One unified team with a shared bonus pool that incentivizes bankers for global coordination
- Global reach and local country presence required to access cross-border buyers and extract outlier valuations

Atlanta	Miami	Amsterdam Madrid	Beijing Sydney
Boston	Minneapolis	Dubai Milan	Hong Kong Tokyo
Chicago	New York	Frankfurt Paris	Singapore
Dallas	San Francisco	London	
Houston	Washington,		
Los Angeles		buut Employees	Publicly Traded TED ~\$4.6 Billion Market C

U.S. M&A Transaction Leader

Houlihan Lokey executed more transactions under \$1.5 billion over the past five years than any other firm



Leader in U.S. M&A Transactions Under \$1 Billion

	20 M&A Advisory Rankings 5. Transactions Under \$1 Billion	
	Advisor	Deals
1	Houlihan Lokey	206
2	Piper Sandler & Co	110
3	Goldman Sachs & Co	106
4	Jefferies LLC	104
5	Evercore Partners	93
Sour	ce: Refinitiv (formerly known as Thomson Reuters)	

	19 M&A Advisory Rankings 5. Transactions Under \$1 Billion	
	Advisor	Deals
1	Houlihan Lokey	178
2	Raymond James Financial Inc	102
3	Goldman Sachs & Co	96
3	Jefferies LLC	96
5	Piper Jaffray Cos	94
Sour	ce: Refinitiv (formerly known as Thomson Reuters)	

Leading Financial Sponsors Coverage

Houlihan Lokey has the largest Financial Sponsors Group focused on mid- and large-cap funds

Broadest and Deepest Financial Sponsor Group

- Houlihan Lokey has approximately 20 senior officers dedicated to the sponsor community in North America and Europe
- Coverage of 1,000+ private equity firms, 250+ hedge funds/alternative asset managers, and 150+ family offices
- Organized geographically to ensure client coverage proximity

High-Quality Relationships

- Worked on more than 1,000 sponsor-related engagements in 2020 alone
- Sold more than 450 companies to financial sponsors over the last five years
- Provide financial sponsors access to successful solutions—with coverage officers facilitating two-way information flow between the sponsors and Houlihan Lokey

Recent Sponsor Clients















WARBURG PINCUS

Unparalleled Data on Buyer Behavior

- Knowledge of and database on financial sponsor preferences and behavior through our relationships and deal flow
- Collect and analyze comprehensive data on industry, size, and general market trends

Strong Network of Senior Sponsor Coverage Officers





Los
Angeles

John Mavredakis Senior Managing Director

Head of Alternative Capital

Kevin Stephens Managing Director

London

Johnny Colville Managing Director

Ann Sharkey Managing Director

Leon Gillespie Managing Director

Christian Keller

Managing Director

New York

Alex Lebenthal Senior Advisor

Mark Goldman

Managing Director

Kevin SalminiManaging Director
Head of Private Equity

Justin Abelow Managing Director Michael Repka Managing Director

Patrick Collins Managing Director Rachel Schaller Director

Thomas Dippel
Managing Director

George Mavredakis Vice President

Milan

Frankfurt

Andrea Mainetti Managing Director

Chicago

Jeff Stern Managing Director

Wash., D.C. David Roberts
Managing Director

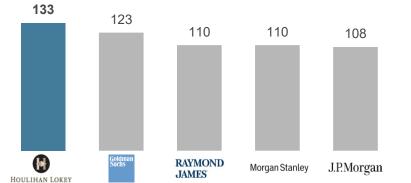
San Francisco

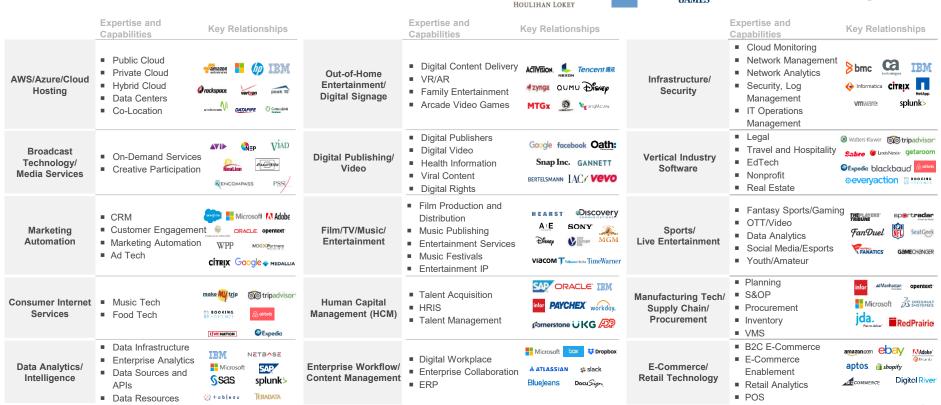
Andrew Morrow Managing Director

Leading Technology, Media, and Telecom (TMT) Advisory Team

Market Leader in TMT With Broad Sector Coverage

- Houlihan Lokey has executed more TMT transactions under \$5.0 billion over the past three years than any other firm
- Our market dominance in transaction success maintains constant touchpoints with key decision-makers for both strategic counterparties and private equity sponsors, ensuring the most recent and relevant buyer insights for our clients

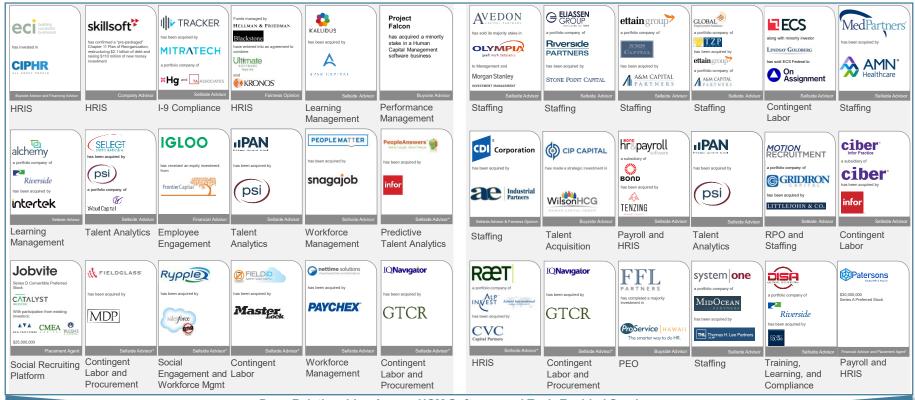




Domain Expertise: HCM Technology and Tech-Enabled Services

HCM Software

HCM Tech-Enabled Services



Deep Relationships Across HCM Software and Tech-Enabled Services



How Houlihan Lokey Can Help

Our firm is extremely well equipped to help our clients navigate uncertain times. We respond quickly to challenging situations and are constantly helping clients analyze, structure, negotiate, and execute the best possible solutions from both strategic and financial perspectives

What We Offer **Corporate Finance Mergers and Acquisitions Capital Markets Private Funds Advisory Board Advisory Services Financial Restructuring Company Advisory Distressed M&A Liability Management Creditor Advisory Financial and Valuation Advisory Portfolio Valuation and Fund Advisory Transaction Opinions Corporate Valuation Advisory Services Transaction Advisory Services Real Estate Valuation and Advisory Dispute Resolution Consulting**

Corporate Finance

We are widely recognized as a leading M&A advisor to the mid-cap and have long-standing relationships with capital providers, including commercial banks and other senior credit providers, insurance funds, asset managers, and mezzanine fund investors. Few other investment banks maintain the breadth of relationships and capital markets intelligence that we do.

Financial Restructuring

We have the largest restructuring practice of any global investment bank. Since 1988, we have advised on more than 1,000 restructuring transactions (with aggregate debt claims in excess of \$2.5 trillion). We served as an advisor in 12 of the largest 15 bankruptcies from 2000 to 2019.

Financial and Valuation Advisory

For nearly four decades, we have established ourselves as one of the largest financial and valuation advisory firms. Our transaction expertise and leadership in the field of valuation help inspire confidence in financial executives, boards of directors, special committees, investors, and business owners we serve.

Why We Are Different

/	Dominant in Special Situations and Restructuring
/	Significant Experience With Financing Markets
/	Senior-Level Commitment and Dedication
✓	Deep, Industry-Specific Expertise
✓	Superior Work Product/Technical Abilities
✓	Creativity, Imagination, Tenacity, and Positivity

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